

Hydronic Connection

A publication of J.M. O'Connor, Inc. and the Taco Distribution Center

J.M. O'Connor, Inc. Putting Customer's First for 100 Years and Counting



(Lynn Piller, President, & Jim Piller, CFO)

The year 2020 has proven to be an incredibly interesting year for all of us. J.M. O'Connor excitedly entered this year knowing that it would mark 100 years in business and the awareness that our relationships with vendors and dedicated customers brought us to this century of success.

While this year hasn't went quite like any of us expected, we've come to realize the quality and value of the folks we do business with more than ever before.

J.M. O'Connor opened it's doors in 1920, when Joe O'Connor began representing manufacturers of steam and hot water heating equipment, controls and accessories.

Joe's son-in-law, Bob Piller, joined the company in 1949 and Bob's son, Lynn Piller, later joined the company in 1979 thus becoming the third generation of family to own and operate the business. The family legacy continued with the addition of Lynn's son, Jim, who came on board in 2019.

The Taco Distribution Center was created in 1998 as a source for Taco stock to all of the Taco Representatives in the Central Region. As our Taco stock levels have grown, so has our ability to help provide quick-ship product to Taco Reps all over the U.S.

As the Taco Distribution Center, it is our goal to nurture lasting relationships with Taco Reps nationwide by providing quality customer service, extensive product knowledge, fast shipping and quick turn-around times on custom-built product.

The year 2020 has shown all of us at JMO that we have much to be grateful for as we celebrate 100 years in business. All of us at J. M. O'Connor, Inc. & the Taco Distribution Center, know we can't do it alone. Thank you to each of our loyal customers for your business throughout the years!

Did you know? A Lesson on Taco TA Pump Parts

Taco TA Pump parts are unique in a couple of ways. First, there is no seal "kit" offered for this pump design. Secondly, because it is a split-case pump, with two matching sides, a quantity of 2 pcs is required on some parts.



In addition, some parts are sold individually and some are sold in packs of 2. However, the parts sheet doesn't always reflect this information clearly. Confused? Let's clear things up!

On the following TA Pump parts, you need 2 pcs per pump. These are sold individually, so **you need to order a quantity of 2** of each in order to have the proper parts count for each TA Pump:

- Sleeve
- Sleeve O-Ring (note: When you order the above sleeve, the O-ring is also included)
- Wear Ring
- Water Seal
- Ball Bearing

Next, let's talk about the parts that are sold in packs of 2 pcs. So, **you only need to order a quantity of 1** of each in order the have the proper parts count for each TA Pump:

- Casing Gasket Set
- Oil Seal
- O-Ring
- Shoulder Ring
- Grease Fitting

All remaining parts are sold in individual quantities and **only 1 pc of each part is needed** for each pump:

- Impeller
- Impeller Key
- Shaft
- NDE & DE Bearing Housings
- Bearing Retainer Nut

The Taco Distribution Center stocks all of these TA Pump Parts. Contact Kim or Shannon today, or check our extensive inventory over at www.tacodistribution.com!

Need a custom Taco pump fast? We can trim, assemble, test and paint your custom Taco pump in-house from our wide selection of stocked designs so there's no waiting on longer factory lead times!



At the TDC, we have an in-house pump workshop where we specialize in the assembly of several Taco pump models. From the Inline 1600 or 1900 Series Pump, End Suction CI Pump, Base-Mounted End Suction FI Pump, or Vertical Inline KV Pump, we can get your custom pump built and ready for shipping in about one week, in most cases.

In addition, we have the largest Taco stock in the U.S. From residential plumbing & zoning products, to commercial pumps, accessories and tanks, we've got it all!

Getting to Know You.... Cyndi VanHengel, Branch Administrator



Cyndi is branch administrator for JMO and is the voice that greets you at the other end of the line when you call. She has spent 10 years with the company and is the critical force in keeping things running smoothly around the office. Cyndi organizes all training and events here at JMO and even handles accounts receivable and payable. She is a busy, busy gal! When she isn't making sure the i's are dotted and the t's crossed, you can find Cyndi out on the dance floor (pre-COVID) or cooking a delicious meal.

- If you didn't have to sleep, what would you do with the extra time? **Take my dog for a walk and then play sudoku**
- What hobby would you get into if time and money weren't an issue? **Take lots more Ballroom dancing lessons**
- When people come to you for help, what do they usually want help with? **Recipe ideas**
- What takes up too much of your time? **Working full time! HA!**
- What do you wish you knew more about? **Financial investments**
- What age do you wish you could permanently be? **30-40 were good years! I was old enough to know better and young enough to enjoy them. I spent them in San Francisco**
- What would be your ideal way to spend the weekend? **Taking a leisurely walk and then making a good meal. Of course, I'd rather be dancina, but that isn't possible with social distancing!**
- How do you relax after a hard day of work? **Go home to a dinner that my boyfriend made and have a couple glasses of wine**
- What is something you think everyone should do at least once in their lives? **Go Zip Lining! WOOHOO!**
- What are you most looking forward to in the next 10 years? **RETIREMENT! Relocating to somewhere that has warmer temperatures in the winter and NO SNOW!**
- Where is the most interesting place you've been? **House on the Rock, Spring Green, WI**
- What's the best thing that happened to you last week? **Waking up**
- What is something you will NEVER do again? **Drink gin**
- What gets you fired up? **Fired up as in excited (dancing) or as in boiling mad (talking to phone recordings)**

